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| |  | | --- | | **Majestic Wine <news@email.majestic.co.uk> Unsubscribe** | | Sun, 22 Mar, 20:04 (12 hours ago) |  |  |
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| |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | Further updates from the team at Majestic | [View this email online](http://email.majestic.co.uk/q/11mRGJYC6ZwwR8pGtZLRBlV/wv) | | |  |  |  |  |  | | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | |  | | | |  |  |  |  | | --- | --- | --- | | |  | | --- | |  | |  | |  |  |  |  | | --- | --- | --- | | |  |  | | --- | --- | | |  | | --- | | On Sunday we closed all our branches nationwide, to give our people a much needed respite.   Our stores will be open as usual from 11am on Tuesday. However, to protect our people, you may notice some changes to your usual Majestic experience.  In the face of unprecedented demand for delivery and click & collect orders, on Monday we will not be opening our doors to walk-in customers, so that we can process the orders our stores currently have and put new stock on the shelves.   Some of our branches may extend this policy further into the week, or reduce their opening hours, so that they can continue to prioritise these orders (particularly to elderly, self isolating or vulnerable customers).   In some of our highest footfall smaller locations, we have introduced a maximum number of shoppers to be allowed in at any one time. This is to continue to give both customers and our staff the necessary social distance to browse our shelves, making it safer for all. You will see signage on the store entrance if social distancing is in operation, and we would kindly ask you to respect our hard working teams in this instance. We hope it will only be a short wait but appreciate your patience.  We are still taking orders and continuing to deliver to our customers every day from stores, however this will need to be done online or over the phone for Tuesday. Please note, we are working around the clock to fulfill the orders we currently have in our system - and will respond to all customers as soon as possible.   Other areas which we have introduced new guidelines in all branches include:   * Card only payments for the foreseeable future in all stores * Respect social distancing in our stores, and while queuing outside - and be mindful of the safety of our staff. * Wash your hands when entering the store. We have introduced hand washing points, and suspended tastings as extra measures to keep our people safe.   And we would also kindly ask that you think of our people, and other customers, if you are displaying any symptoms of COVID-19 and not to visit us in store. We can still deliver, however please inform us first and we will leave the order on the doorstep.  Our number one priority remains the safety of everyone connected with Majestic.We would like to thank you, our brilliant customers, for your understanding and support during this time. And also to reassure you that, whatever happens next, we are working hard to make sure that we can keep the nation’s wine racks full stock, with plenty more bottles, support and deliveries on their way shortly. | | | |