**BTEC H&SC Unit 2 Benchmark Assessment Exam Question Thursday 1 October 2020**

**Upper 6 Group Godalming College**

**Case Study Scenario: Ill Health**

Charlotte is 42 years old. She is married and has two teenage children.

She was diagnosed with pancreatic cancer two years ago.

Charlotte asked for her treatment to stop and decided that she wanted to enjoy the

time that she had left with her family. Charlotte asked her local hospice, Bromstead Care,

for their support.

Charlotte lives at home. Susie is a cancer support nurse from the hospice who visits Charlotte twice a week. Susie supports Charlotte and monitors her condition.

**1** (a) Identify **two** other health and social care settings that could provide Charlotte’s

care. (2 marks)

1. Hospital / specified ward / clinic
2. Day care unit
3. Domiciliary care
4. GP Surgery

**1** (b) Describe **two** issues that could have affected Charlotte’s access to services for her

cancer care. (4 marks)

1. Delays in Charlotte’s re-assessment (1) affecting the onset of her care plan being updated
2. Religious view or cultural issues (1) which could limit or influence her choices (1)
3. Availability of treatment regionally (1) meaning a limited access to services (1)
4. Family circumstances (1) Charlotte’s commitment to time with her children/partner (1)
5. Educational awareness of the support (1) limiting the options (1)
6. Geographical barrier (1) making transport links difficult (1)
7. Financial barrier (1) limiting access to services for Charlotte (1)
8. Communication barriers (1) a struggle to express her needs (1)
9. Social and emotional challenges (1) side effects of cancer, feeling unwell (1)

**1** (c) Explain how Susie, the cancer support nurse, could empower her service users.

(6 marks)

1. Putting the individual at the heart of service provision
2. Promoting a person-centred approach
3. Promoting individualised care
4. Supporting Charlotte’s individual rights to dignity and independence
5. Supporting her beliefs, culture and preferences to care and support
6. Acting as an advocate so Charlotte’s views are heard
7. Supporting and promoting Charlotte to make the best choices for her wellbeing

**1** (d) Discuss how Susie, the cancer support nurse, could ensure her own personal

safety when working with Charlotte at her home. (8 marks)

1. Risk assessments to ensure safe working practices
2. Infection control measures – handwashing, sanitising, use of PPE
3. Reporting incidents/accidents and any concerns
4. Provision of first aid
5. Training and regular CPD training to maintain knowledge and understanding
6. Informing the employer of her visits and whereabouts
7. Following policies and procedures
8. Lack of resources could limit her time and make it difficult to provide best practice
9. Follow national guidelines and legislation to maintain professional standards for health and safety
10. Maintain her own wellbeing and safety within the environment