**BTEC H&SC Unit 2 Exam Question Practice Thursday 8 October 2020**

**Upper 6 Group Godalming College**

**Please work on this in class and complete for homework. We will go through the answers on Monday.**

**Case Study Scenario: Learning disabilities**

Beth is the care manager of a purpose-built residential unit for adults with learning disabilities. The aim of this residential unit is to prepare people to live independently. Support workers are employed to help the residents develop appropriate life skills.

Beth is concerned about John, who is one of the residents.

John is 48 years old and has learning disabilities. He recently got a job in a local factory and enjoys being independent and talking to other workers. Unfortunately, some of the other workers have made fund of the way John speaks. John has become anxious and confused as a result of this. He has started to make mistakes at work and is worried that he will lose his job.

**1** (a) Identify **two ways** that Beth could support John so he can cope at work. (2 marks)

1. ………………………………………………………………………………………
2. ……………………………………………………………………………………..

**1** (b) Describe how **two** policies protect vulnerable individuals such as John within the residential care setting. (4 marks)

1. ………………………………………………………………………………………
2. ……………………………………………………………………………………..

**1** (c) Explain how the staff in the residential unit could prevent discrimination towards its service users. (6 marks)

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**1** (d) Discuss Beth’s other responsibilities towards her staff as a care manager

*Remember Beth has had to make sure that her staff meet the National Occupational Standards - this is part of her role as the care manager.* (8 marks)

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