# Trade Unions

1. Explain the role of a trade union.

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1. Define employee representation

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1. Define collective bargaining

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1. Explain 3 reasons why employees join trade unions

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1. What are the advantages of employees joining a trade union?

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6. What are the disadvantages of employees joining a trade union?

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Read text book pages 456 to 461 and make brief notes on the following:

7. What are the objectives of trade unions?

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8. Summarise the functions of trade unions

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9. How are trade unions organised? (i.e. what are the different types)

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# Industrial Action

Using page 463 and pages 470 to 471 and your exam board notes to answer the next questions

10. Define Industrial Action

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11. What can be the causes of employer and employee conflict?

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12. Summarise the methods of **employers**’ industrial action

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13. Summarise the methods of **employees**’ industrial action

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# ACAS

Use the lesson slides, the exam board notes and the ACAS website to help you answer the following questions:

14. Describe ACAS and the role they play in employer / employee relationship

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15. Define “Conciliation”

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16. Define “Arbitration”

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17. Look on the ACAS website and the ACAS booklet on Godalming Online, what information do they provide?

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18. Explain how this information can help employer / employee relationships

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19. Use the internet to investigate three cases of disputes between workers and management where ACAS has been involved. (Search for ACAS in News)

You should summarise the issue, what part ACAS played and what the outcome was (if resolved). For example, an unfair dismissal case, discrimination, wages, etc.

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| Article 2: |

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| Article 3: |