**Consumer Protection / Market Structure Research Task**

1. **Investigate two case where consumers have experienced problems due to the activities of a business**

**(use** [**www.which.co.uk/campaigns/**](http://www.which.co.uk/campaigns/) **to help you)**

**Case 1:**

1. **State the problem that the consumer experienced**
2. **Why did the problem arise?**
3. **What consumer protection has been put in place?**
4. **What market structure is the business operating in?**

**Case 2:**

1. **State the problem that the consumer experienced**
2. **Why did the problem arise?**
3. **What consumer protection has been put in place?**
4. **What market structure is the business operating in?**

**Extension: How could these situations be avoided in future?**

**2. Research one current merger being investigated by the Competitions and Markets Authority**

**(use this link to help you** [**https://www.gov.uk/topic/competition/mergers**](https://www.gov.uk/topic/competition/mergers)**)**

**a. Which companies are merging?**

**b. What market structure are the businesses operating in?**

**c. Why is the merger being investigated by the CMA?**

**d. What is the potential impact of the merger on the market?**

**Extension: use the CMA website to research an issue to do with competition or cartels.**

**a) What is the issue and why is it being investigated?**